

WATERMARK



PRODUCT WARRANTY

WATERMARK DESIGNS products carry a lifetime limited warranty to the *original consumer purchaser* to be free from defects in material and workmanship for as long as you own your home. Parts made of crystal, glass, porcelain, or wood are excluded from this warranty. In addition, all finishes appearing on pop-up assemblies and drains are excluded. Uncoated polished brass and any other living finish are intended to change over time and are excluded from the finish warranty. All copper and gold finishes are warranted for five years from date of purchase from the original purchaser. Consumers are also strongly recommended to rinse the water supply fittings to get rid of scales and deposits and to install supply stops with filters or water softeners so as not to void the warranty. The use of any lead based acidic curing adhesive, mastic or plumbers putty will also void the finish warranty. This warranty is void for any damages due to misuse, abuse, neglect, accident, improper installation, improper care of finishes, or use of any replacement parts other than genuine WATERMARK DESIGNS parts.

This warranty is made to the original consumer purchaser in the original installation and is effective from the date of purchase as shown on purchaser's receipt. During the warranty period, WATERMARK DESIGNS will replace any part, which proves defective in material and/or workmanship under normal installation, use and service. Any covered faucet part that fails during the terms of this warranty will be replaced at no charge. Consumers should call Watermark with the defective part number and/or description. Proof of purchase, such as the original receipt, is required. Product must be purchased through an authorized dealer and the product must be purchased in the original manufacturer's packaging (display items excluded). The part will be shipped and the cost billed to the consumer's credit card. Upon return of the defective part, Watermark will issue a credit against product value charged. Shipping charges for merchandise returned to the factory are not covered. Replacement parts can also be obtained from your local dealer or distributor. Proof of purchase, such as the original purchase order, is required to issue credit to the distributor.

This warranty is the exclusive warranty granted by WATERMARK DESIGNS and is in lieu of all other warranties of merchant ability and fitness for a particular purpose and is further limited to defective parts replacement only. Watermark Designs will not be liable for any labor or other expenses or for damages of any kind or nature incurred in connection with the sale, use, or replacement of any defective products or parts or portions thereof. Watermark Designs neither assumes nor authorizes any other person to assume for it any other liabilities in connection with the sale or use of its products.

THIS ITEM WAS PACKED BY _____

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FINISH CARE AND MAINTENANCE

WATERMARK DESIGNS faucets are high quality products made from solid brass. WATERMARK DESIGNS has prepared the following care information to help keep your faucet free from tarnish and looking like new. Please read it carefully before your hardware is installed.

Proper Installation

- Products must be installed in accordance with the manufacturer's installation instructions supplied with the products.
- Do not install your faucet with any lead based acidic curing adhesive, mastic or plumbers putty. If you intend to use a sealant, use a non-corrosive 100% silicone. No other type of sealant is acceptable.
- Pipes must be flushed before faucet installations, because solder and other debris may damage ceramic discs.
- Never install an item until construction is near completion and after workmen have finished treating nearby tile or marble with acid or chemicals; and the room has been painted or stained.
- Never install an item until the air conditioning or heat has been turned on.

Maintenance

To prolong the life of your hardware and delay the refinishing process, follow these guidelines:

- Avoid contact with newly applied paint, thinner or other harsh solvents.
- To clean, wipe your faucet with a soft cloth dampened with mild soapy water or a citrus based furniture polish. For chrome and nickel finishes, a chrome cleaner can also be used every few weeks.
- Do not use any harsh chemical cleaners or any product with ammonia.
- Avoid hitting your hardware with rings or other sharp instruments.
- Avoid contact with cosmetic products, such as shaving cream, nail polish removers, or colognes.
- *It is important that you keep your hardware dry.* Elements in water remaining on the faucet can break down the finish. Pay special attention to area where water can settle such as the mouth of the spout and around the base of the handles.
- Ensure that the product is kept in a properly ventilated and non-humid environment.

If you need further assistance concerning a particular finish or tarnishing situation, please feel free to contact our Customer Services Department at 718-257-2800 or by visiting www.watermark-designs.com. Our knowledgeable Service Representatives will be happy to assist you. Your local Watermark Designs distributor will also be glad to offer their support.